

East Bassetlaw Community

Warning: Rogue Traders & Bogus Officials

Information sent on behalf of Nottinghamshire County Council Trading Standards

(Please do not reply directly to this email, please use the Reply button at the bottom of this message)



Nottinghamshire Trading Standards

www.nottinghamshire.gov.uk/tradingstandards

Nottinghamshire Trading Standards has received information in relation to doorstep sellers operating in Retford offering to do roofing and damp proofing work.

Trading Standards never recommend employing a trader based on a cold call.

If you have signed up for work to be done, but would now like to cancel please be aware that businesses have to give consumers a written cancellation notice giving seven days to cancel any contract which is agreed during a visit to a consumer's home. If you have not received a cancellation notice the trader cannot enforce the contract. If you have received one of these visits or would like further advice please contact Consumer Direct, the Government's consumer advice service on 08454 04 05 06.

We are also warning people to be alert after we received information that a man was in the area claiming to be a Trading Standards Officer.

All our Officers carry proper identification. We would therefore urge consumers, who receive an unexpected call from someone claiming to be a Trading Standards Officer from Nottinghamshire County Council to ask for identification and contact us on 01623 452005 to check they are genuine.

Message sent by

David Brocklebank (Nottinghamshire County Council Trading Standards, Trading Standards Officer, Nottinghamshire)

Rating a message takes a few seconds and your feedback is vital for the improvement of this service, please use the buttons below.



Reply to sender



Rate this message



Printer friendly



Share this message



Login to site



Change settings



Report a fault

Reply to the message sender

Give message feedback

View image free version

Forward/share

