

Bassetlaw Home Support Service

Approved Provider by Nottinghamshire County Council

Bassetlaw Action Centre is supported by or affiliated to:



Registered Charity No: 1106908

Company Registered in England & Wales No: 5177066



Bassetlaw Action Centre



@ActionCentre

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Bassetlaw



Centre



Need a helping hand?



HOME SUPPORT SERVICE

General housework | Laundry/Ironing | Shopping | Sitting service
Help with correspondence | Light meal preparation
Medication prompts | Accompanied shopping | Social visits

Bassetlaw Home Support Service

What is the Home Support Service?

The Home Support Service offers fully insured, DBS checked caring staff to undertake the following:

- General housework
- Laundry/Ironing
- Shopping
- Help with correspondence
- Medication prompts
- Sitting service
- Light meal preparation
- Accompanied shopping
- Social visits

The service is available across Bassetlaw.

Please note: *The service does not offer personal care.*

To make an enquiry or referral to the scheme

Please contact the Home Support Coordinator at Bassetlaw Action Centre.

Support packages available

Each client will receive a home visit to establish their individual needs and agree a tailored support package.

Regular visits must be booked in advance and can be made on a weekly, fortnightly or monthly basis.

Short term visits, for example following a hospital discharge or while family are on holiday, can be arranged upon request. Occasional one off visits are also available upon request.



Your Home Support Worker

Our Home Support Workers have a wide experience of working in the community. Wherever possible clients will have the same Home Support Worker for each visit.

Costs

- Minimum service is 1 hour
- Standard Hourly Rate
- Additional ½ hour increments are available
- Additional mileage and/or travel time may apply
- Mileage travelled on behalf of the client will be charged at 45 pence per mile
- Premium rates apply for Weekends, Bank Holidays and Nights
- 24 hours notice is required for cancelled visits or a cancellation fee will apply

Please call **01777 709650** for more information.

A full quote will be given at the time of assessment.

Payments

Payment can be made via:

- Card over the phone
- Cheque directly to the worker or by post
- Monthly invoice - payment by BACS