

## Stories from our customers, team, and partners



In January 2021, Working Win featured on BBC Look North. A customer, Simon North, talks to the reporter about how Working Win helped him to find the right job for him. Simon said:

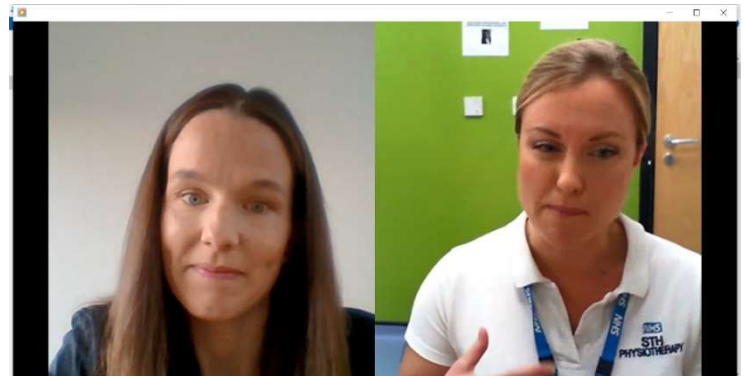
*“I was in a really bad place but through Working Win listening to me and talking to me, they were able to re-direct that focus and look at things that I can do, rather than things that I can’t. Within a couple of weeks my whole mindset from being negative had actually changed into something positive.”*

View the video: [https://youtu.be/ck28fu\\_6Teo](https://youtu.be/ck28fu_6Teo)

**Q&A session with Jane Adams, Advanced MSK Physiotherapist at Sheffield Teaching Hospital. Jane said:**

*“The key thing that stood out to me was just how tailored to each individual and to their needs it is. There was careful consideration about what the patient would want and would need. It is person centred, which is essentially how we work.”*

View the video: <https://youtu.be/Tfaa542DAg0>



**Working with GPs created great outcomes. Wendy Stammers, GP Partner at Woodseats Medical Practice said:**

*“It’s something we can offer our patients at those times when we feel helpless, and we just give them a sick note. Actually, this is something really positive and brings about really great results.”*

View the video:

<https://youtu.be/dLpG8aGoQHW>



### **Digital was a big part of the Working Win trial.**

Our customers speak about the digital support they received during Covid-19 restrictions.

Philippa said:

*“I had a mock interview over Zoom and it was really, really helpful. She gave me really detailed feedback that I could work on. It was nice that they offered me that extra support, it’s not something I’d been able to access before.”*



View the video:

<https://youtu.be/ULiQuFRBTwg>

### **Dean’s story**

Dean was referred to Good Work by [Bassetlaw Local Mental Health Team](#). His diagnosis is Bipolar Affective Disorder and, although he loved his previous job roles, they had taken a severe toll on his mental health. Dean worked with Diane, his employment specialist, on building confidence, developing his CV and was supported to access debt and benefit support. Diane also provided digital support and helped Dean to use video conferencing for his interview. Dean secured the job of Peer Support Worker at a mental health charity and has settled in well. Read more about Dean and other Good Work stories here: <https://www.findgoodwork.co.uk/stories/>

**Press release from:** [Department for Work and Pensions](#) and [Justin Tomlinson MP](#)

## **South Yorkshire jobs support helps 3,500 disabled people in work**

An innovative employment support programme has helped 3,570 people with physical and mental health conditions find and stay in work in South Yorkshire and Bassetlaw.

Published: 18 March 2021

Working Win provides joined-up health and jobs support to people with mental health conditions or other disabilities, and is part funded by the Department for Work and Pensions and delivered in partnership with the South Yorkshire Housing Association and NHS England.

Minister for Disabled People Justin Tomlinson virtually met disabled people supported by Working Win and its staff, along with staff from South Yorkshire Housing Association (SYHA).

Minister for Disabled People, Justin Tomlinson, said:

“We understand that some people need more support than others to move into or stay in work and as we build back better, it’s vital that we respond to the different needs in communities.”

“Working Win has shown just how effective joined-up local support can be and as a result of their efforts, there are hundreds of stories of personal renewal across South Yorkshire and Bassetlaw. That’s what our Plan for Jobs is all about – practical support that helps people progress in their lives.”

Gary Heath, an assembly line worker at Flexseal in Barnsley supported by Working Win, said:

“When I was in my darkest moment, Working Win understood where I was coming from and put it across to my employer, so that they understood more about what I was going through – I wouldn’t have been able to do that.”

“The amount of help I got was absolutely fantastic – financially they helped me out with the council when I fell behind with my rent, they helped my wellbeing and they got me into a gym to keep my weight down.”

“Without the service I don’t think I’d be in my employment – Mike was so fantastic with how he explained everything – he put things in simple terms which I understood more. He just made me feel so good about things.”

Anji Keegan, an Advisory teacher supported by Working Win, said:

“When your body won’t do what you want it to do it really knocks your confidence and self-esteem. One of the things that my work coach Paul taught me to do was not to be afraid to ask for reasonable adjustments.”

“It was about Paul empowering me to advocate for myself - I’ve got the confidence to do that now and didn’t have that before Working Win.”

“I was really clear with my line managers about what I need for my health condition, and that this was about me staying in work – and my managers were amazing about it.”

“I’m still in a job that I love, and I am a much calmer person about my health – I’m not as frustrated with it as I was. I’m beginning to look for the things that I can do, rather than the things I can’t do.”

Niall O’Reilly, Head of Work and Wellbeing at South Yorkshire Housing Association, said:

“Working Win is a fantastic example of partnership working between national, regional and local government and health partners. 3,570 people with health conditions have been supported to find jobs or stay in employment thanks to Working Win.”

“As well as specialist employment, debt and wellbeing support for individuals, we’ve helped local employers with free training and advice. It’s a ground-breaking scheme that has made a huge difference at a difficult time.”

“Today’s visit by the Minister for Disabled People is an important opportunity to celebrate what’s been achieved. Our participants have shown incredible skill and determination, often overcoming significant barriers along their career path. It’s been our privilege to serve them, and I’d like to thank the Minister for taking the time to hear their stories.”

### **Further information about the Working Win scheme**

- Working Win is one of two national Health Led Trials and is being delivered in the Sheffield City Region combined mayoral authority (SCR). The West Midlands Combined Authority is the other area delivering this service.
- The Health Led Trials test a modified version of the employment support model Individual Placement and Support (IPS) for people with common mental health conditions and/or physical health conditions.
- The formal Health Led Trial in SCR Working Win started in May 2018 and ended on 31st October 2020, recruiting over 3,000 participants within Barnsley, Bassetlaw, Doncaster, Rotherham and Sheffield. A post-trial service has been running since October and ends on 31 March 2021.
- This work has been funded by the DWP since 2018.
- Between the trial delivery and the post-trial service, Working Win has supported 3,570 people, including those who are out of work and those who joined the service because they were currently in work, but struggling with their health condition, or off sick.
- Working Win participants are referred to support from within the health service and they do not need to be in receipt of DWP benefits to participate.